

022195ocket No. 022195-000100US

PTO FAX NO.: (703) 872-9306

ATTENTION: Examiner Unassigned

Group Art Unit 2642

RECEIVED
CENTRAL FAX CENTER

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MAR 04 2005

FOR THE PERSONAL ATTENTION OF EXAMINER

CERTIFICATION OF FACSIMILE TRANSMISSION

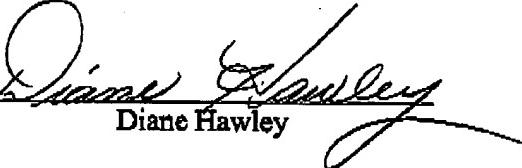
I hereby certify that the following documents in re Application of Wendell D. Brown, Application No. 10/796,423, filed March 8, 2004 for VIRTUAL CALL CENTER are being facsimile transmitted to the Patent and Trademark Office on the date shown below.

Documents Attached

- 1) Transmittal Form (1 p); and
- 2) Request to Rescind Previous Nonpublication Request 35 U.S.C. 122(b)(2)(B)(ii) (1 p).

Number of pages being transmitted, including this page: 3

Dated: March 4, 2005


Diane Hawley

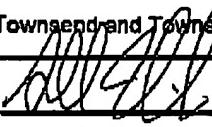
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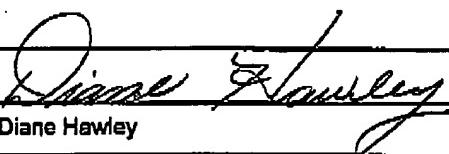
TOWNSEND and TOWNSEND and CREW LLP
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Fax: 650-326-2422

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TRANSMITTAL FORM <i>(To be used for all correspondence after initial filing)</i>		Application Number	10/796,423
		Filing Date	March 8, 2004
		First Named Inventor	Brown, Wendell D.
		Art Unit	2642
		Examiner Name	Unassigned
Total Number of Pages In This Submission	2	Attorney Docket Number	022195-000100US

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): Request to Rescind Previous Nonpublication Request 35 U.S.C. 122(b)(2)(B)(ii)
Remarks The Commissioner is authorized to charge any additional fees to Deposit Account 20-1430.		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm Name	Townsend and Townsend and Crew LLP		
Signature			
Printed name	Ardeshir Tabibi		
Date	March 4, 2005	Reg. No.	48,750

CERTIFICATE OF TRANSMISSION/MAILING			
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Approved for use through 10/31/2002, OMB 0851-0031

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**REQUEST TO RESCIND PREVIOUS
NONPUBLICATION REQUEST
35 U.S.C. 122(b)(2)(B)(ii)**

Application Number	10/796,423	
Filing Date	March 8, 2004	
First Named Inventor	Brown, Wendell D. RECEIVED CENTRAL FAX CENTER	
Title	VIRTUAL CALL CENTER MAR 04 2005	
Atty Docket Number	022195-000100US	
Group Art Unit	2642	
Examiner	Unassigned	

I hereby rescind the previous request that the above-identified application not be published under 35 U.S.C. 122(b).

March 4, 2005

Date



Signature

Ardeshir Tabibi

Typed or printed name

This request must be signed in compliance with 37 CFR 1.33(b).

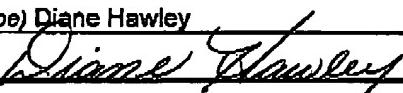
Note: Filing this rescission of a previous nonpublication request is considered the notice of a subsequent foreign or international filing required by 35 USC 122(b)(2)(B)(ii) and 37 CFR 1.213(c) if this rescission is filed no later than forty-five days (45) days after the date of filing of such foreign or international application. See 37 CFR 1.137(f) if a notice of subsequent foreign or international filing required by 35 USC 122(b)(2)(B)(ii) and 37 CFR 1.213(c) is not filed within forty-five days (45) days after the date of filing of the foreign or international application.

CERTIFICATE OF MAILING OR TRANSMISSION

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Date

March 4, 2005

Burden Hour Statement: This collection of information is required by 37 CFR 1.213(b). The information is used by the public to rescind a previously filed request that an application not be published under 35 U.S.C. 122(b) (and the PTO to process that rescission). Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This form is estimated to take 6 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.
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